



City of Harris

Pride in our Community

June 4, 2020

WATER METER REPLACEMENT PROGRAM

Dear Water Utility Customer:

Recently the city council approved the purchase of new water meters with updated metering technology. Each water utility customer will receive a new water meter this summer at no cost.

To prepare for your meter replacement please take the following steps:

- Clear all items away from the location of your water meter. Three (3) feet on all sides of the meter needs to be clear for the installer.
- During the installation of your new meter, it will be necessary to shut off the water inside your home or business. Make sure that the valve before the meter works. If there is no valve or it does not operate properly please have a qualified person install or replace it.
- If your electrical system uses your plumbing system as a ground, please have a qualified person install a jumper or strap connecting the pipes on either side of the meter. Your new meter is a composite material and will not provide electrical continuity for a ground.

The installation of your new meter will be performed by Peoples Service, the city's water and wastewater service provider. Installers will contact you for access to the meter. If you are not available at their initial contact, they will leave information for you to schedule an appointment.

All installers will have a photo ID, wear uniforms, travel in marked vehicles and have completed a background check. Peoples Service will follow CDC guidelines for a zero-contact appointment. All installers will have their temperature taken every morning and are provided with face masks, gloves, and hand sanitizer.

The work should take less than an hour. An adult 18 years or older must be present at the time of the installation.

If you have any questions, please contact city hall at the number below. Thank you for your cooperation.

CITY OF HARRIS WATER UTILITY

P.S. Customers are reminded that sump pumps are not allowed to discharge into the sanitary sewer per city ordinance. A sump pump inspection will occur at the same time as your meter replacement.

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